

NOMAD – PRIVACY POLICY

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At NOMAD Travel Groups, our commitment to protecting your privacy is paramount. Our data handling practices are designed with your security in mind, incorporating lessons from industry leaders. Below, we detail our approach to managing the vast array of information you trust us with, in compliance with international data protection regulations such as GDPR and CCPA.

1. DATA COLLECTION, ENCRYPTION, AND USE

When you use NOMAD, you share with us your personal identifiers (name, email, legal name, preferred name and pronouns, social media handles, contact information, details about your home, including address, property type, amenities, and images, employment information, preferences for travel and accommodations, and financial transactions such as credit card information. This information is essential for facilitating safe and tailored home exchanges. We protect your data with advanced encryption during transmission and storage, ensuring its security against unauthorized access.

2. ACCESS RESTRICTIONS AND MULTIFACTOR AUTHENTICATION

Access to your personal information is strictly limited to NOMAD employees who need it to perform their job functions, such as customer support and service improvement. We safeguard your account with multi factor authentication, particularly when new devices are used to access our service, adding an extra layer of security against unauthorized access.

3. ALERTS AND USER CONTROL

We will notify you of any significant changes to your account or our privacy policy, empowering you to manage your data effectively. Through your NOMAD account settings, you have the ability to update your personal information and control its use. You also have rights to request data access, portability, and deletion in accordance with applicable laws.

4. SAFE COMMUNICATION AND DATA SHARING

Consistent with best practices, we advise against sharing personal information outside the NOMAD platform and use only secure channels for all communications and transactions. Your data is not sold or rented; it is only shared with trusted third parties who facilitate our services, under strict confidentiality agreements.

5. COMPLIANCE, COOPERATION, AND UPDATES

NOMAD is fully committed to complying with data protection laws and cooperating with regulatory authorities. In case of a data breach, we will take immediate steps to mitigate harm and inform you promptly. Our privacy policy is dynamic and may be updated to reflect changes in our practices or legal requirements; we will communicate these changes to you through our app or via email.

Your trust is vital to us, and we are dedicated to managing your data with the utmost care and respect.